

General Conditions

Note: These general conditions apply to all packages sold by **Mabec Ltd.**

Reservations and deposits

Unless otherwise stated in your trip confirmation, a deposit of 50% per person is required within ten (10) days of the reservation date as well as insurance fees in full, if desired.

The balance of the total amount of each package is payable sixty (60) days before departure. If the balance is not paid at the required date, **Mabec Ltd.** reserves the right to consider your trip as cancelled. Reservations made less than sixty (60) days before departure must be paid in full at the time of reservation.

Prices

All prices are effective at the time of publication; however, are subject to change without prior notice, in consideration of increases which may occur for the services supplied, domestic or foreign taxes, license fees, etc..

If an increase does occur after confirmation of your reservation, you may cancel your commitment without paying the cancellation fees, providing you cancel within ten (10) days after receiving the notice.

Cancellation

If you must cancel your trip completely or partially after your reservation, please advise us immediately. Cancellation fees will then be charged as follows:
- the first 30% of the total amount of the package is not refundable.
- less than sixty (60) days

before departure or before license deadline there is NO REFUND; however, a substitute will be accepted at any time without additional cost, except if an item of the package is specifically applied to the person having reserved initially, which cannot be transferred (ex.: identified hunting permit or other).

No refund will be allowed by **Mabec Ltd** for purchased services which are not used during the trip. Moreover the price or the value of the unused services cannot apply to other services.

Insurance

Mabec Ltd strongly recommends that you procure trip cancellation insurance, including coverage for alterations in travel arrangements, as well as health and hospitalization insurance.

Timetables and schedules

All schedules and timetables are subject to change without prior notice.

Changes in tour packages

Since reservations are usually confirmed several months in advance, some of the details are subject to change. However, these are generally minor changes with a minimal effect on your outing and whenever possible, we will attempt to provide you with advance warning. Should a major change occur, we will do everything within our power to provide you with a

similar alternative package. You can either accept or decline the new arrangements within ten (10) days following our notice. In the latter case, **Mabec Ltd** will reimburse all money submitted through that date. This reimbursement constitutes a final and complete settlement of all claims or damages.

Cancellation by Mabec Ltd.

Should **Mabec Ltd** be forced to cancel your reservation from circumstances beyond our control, we will do our best to provide you with a comparable alternative. If this is not deemed acceptable, **Mabec Ltd** will reimburse the total amount of the monies paid through that date.

Responsibilities

The role of **Mabec Ltd** is to provide outfitter services. However **Mabec Ltd** is to act as an intermediary between travelers and the organizations providing the required services (air transportation, hotel, etc.). Despite our best effort, we cannot exercise direct control over these organizations. **Mabec Ltd** cannot accept responsibility for failure by them, to provide the services described.

Without affecting the generalization of the above conditions **Mabec Ltd** is furthermore not responsible for damages due to loss, damage, sickness, injury,

delay, anxiety or inconvenience arising from:
a) fault, negligence or omission on the part of the organizations offering the services (carriers, hotels, etc.).
b) sickness, theft, strikes, mechanical breakdown, quarantine, weather conditions and all other conditions beyond our control.
c) failure of the passenger to obtain and / or carry required travel documents.
d) passenger's late arrival at the airport, no matter what the cause, on the day of departure.
e) loss of possessions, loss of goods and thefts.
f) personal injury or death.

Furthermore, **Mabec Ltd** is not responsible for additional costs which may result from the above. Clients renounce all claims against **Mabec Ltd** arising from the above conditions.

All contracts and transactions between Mabec Ltd. and the client are recognized as being signed, made and contracted in Ste-Madeleine, Québec, Canada even if you have booked your trip through a booking agent or a travel agency. All litigations applicable in any legal manner are the law of the Province of Québec.